



KONICA MINOLTA

Dear customer

This is to explain the calibration service system for instruments measuring surface colour.

There is no national or international standard existing for surface colour, thus makers of devices for measuring surface colours typically do the specification based on the inter instrument agreement. That of course means that every maker has own standards. Typically these are virtual standards representing the centre point of inter instrument agreement, but of course these virtual standards are slightly different maker by maker. In addition these virtual standards are specifically setup for each model, thus there are small differences also model by model.

However, Konica Minolta is well known for having very close IIAs (inter instrument agreements) and even IMAs (inter model agreements).

Checking instruments is then done by utilizing a ceramic colour tile set, which is representing the virtual standard for the specific model, thus only the maker or an authorized service laboratory can really judge whether an instrument measures within tolerance or not.

Certificates from third parties are not based on the maker standards and thus cannot assure that an instrument is measuring within the maker specification.

Best regards

Ulrich Strahlendorf
Manager European Service Center

Konica Minolta Sensing Europe B.V.
Zweigniederlassung Deutschland
Utbremer Strasse 90
28217 Bremen

Giving Shape to Ideas

Konica Minolta Sensing Europe B.V.
European Headquarter

Edisonbaan 14-F NL-3439 MN Nieuwegein The Netherlands Tel./Fax: +31 (0)30 248 1200 / 1280
www.konicaminolta.eu info.sensing@seu.konicaminolta.eu

Banc Account: ING Bank N.V. 65.03.53.927 **IBAN:** NL73 INGB 0 650353927 **SWIFT / BIC:** INGBNL2A
Reg. No. Chamber of Commerce Utrecht 30211392 **VAT:** NL 8153.51.64.B.01